

LobbyCentral Digital Accessibility Commitment Statement

LobbyCentral is committed to providing an accessible and inclusive experience for all users, including individuals with disabilities. As a provider of customer check-in and queue management software used by organizations across multiple industries—including higher education—we recognize the importance of ensuring our digital products meet established accessibility standards.

LobbyCentral is actively working toward conformance with **WCAG 2.1 Level AA** and **Section 508** requirements. Accessibility is incorporated into our product roadmap, development processes, and quality assurance testing.

Our employee-facing components (administrative dashboard, queue management tools, and notification systems) currently meet most WCAG 2.1 AA criteria.

Known Limitation:

The customer-facing components—including the LobbyCentral Kiosk and Appointment Scheduling website—are **not yet fully Section 508 or WCAG 2.1 AA compliant**. We are actively engaged in remediation and modernization efforts to bring these components into compliance.

As part of our commitment, we:

- Conduct accessibility evaluations using both automated and manual testing methods
- Integrate accessibility improvements into ongoing development cycles
- Provide support and alternative methods for users who encounter accessibility barriers
- Maintain an open channel for accessibility feedback

If you experience accessibility issues or have questions about our accessibility roadmap, please contact us at: support@lobbycentral.com

We value accessibility as an essential part of product quality and user experience, and we remain committed to continuous improvement.